Deployment and configuration of Avatax connector for SAPByd

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# Installing Avatax solution in SAP Cloud Application studio.

To install the solution in SAP Byd, it is necessary to have SAP Cloud Application Studio and have access to the below work centers in SAP By Design:

- Customer Invoicing
- Business Analytics
- Application and user management
- Business Configuration
- PDI Partner Development

SAP Blog resource : https://blogs.sap.com/2019/05/03/avalara-integration-and-sap-business-bydesign/

# Downloading and installing SAP cloud studio

To install the solution, you need the current version SAP cloud studio, keep in mind SAP launches a new version of the Studio every quarter.

In the case of having an old version you are going to receive a message to update it, as shown:



What to do in this scenario?

 Download a new version of the SDK from: <u>https://launchpad.support.sap.com/#/softwarecenter</u>

You need to use the following credentials:

Username: ncarbonari@argentisconsulting.com

Password: \$b0Admin3

# Adding the solution in SAP Cloud Studio

1. Open your SAP Cloud Application studio installed in your computer. The below screen is going to show up.



2. Press on the pencil symbol to add your company (go to step 3). If it already exists, then open the drop down arrow.

Connec	t to Repository – 🗆 🗘
System:	QWF245 (qwf-cust245.dev.sapbydesign.com)
User ID:	
Password:	<b>()</b>
0	Please switch to the new SAP Cloud Applications Studio (Pilot) as the current SAP Cloud Applications Studio will be deprecated. For more details click <u>here.</u>

3. After you press on the pencil symbol, the below screen shows up:

Options		?	
> Environment	Connectivity Runtin	ne Metadata External Tools Debugging and Tra	icir 1
> Projects and Solutions			
Source Control	Use HTTPS		
> Text Editor	Repository System	Connections	
> Debugging	Name	Host	^
> Database Tools	OLIVERTEST		
> HTML Designer		my427980.businessbydesign.cloud.sap	
~ SAP	AEROCOMPACT	my360586.sapbydesign.com	
General	WITHINGS	my338818.sapbydesign.com	
<ul> <li>Text Templating</li> <li>Windows Forms Designer</li> </ul>	EKINOPS	my429561.businessbydesign.cloud.sap	
	Save	Discard Default 🚱 🕹	*
	Proxy Settings		
	Use HTTP Proxy	Proxy URL: http://proxy:8080	
		Ploxy one. Interry providence	
	Proxy Authentic	ation User: Pwd:	
		ОК С	ancel

- 4. In the Repository System Connections box, click in the empty line to add your company name.
- 5. After, add the host for the customer (SAPByD test or production url).
- 6. Click SAVE and Ok.

It takes few minutes until it's ready to use.

Then it appears a folder with the name "My solutions", you might have to open it. It is going to look like this:

My Solutions(PDI,Partner_Development) • 4 ×	Implementation Manager × Properties
Comparison of the second	Current Version History Tenant Status
	Customer-Specific Solution Version: Status: Last Action: Last Changed On: Log File: Show Log File Messages

There are two possibilities in relation to the Avalara solution:

- A- First Installation
- B- Update an existing Installation



#### A- First Installation

In this case, go to "My Solution" folder, right click and select "Create a solution".



The next screen shows up, you must add the information shown and described below:

File Edit View Debug Tools Admini	istration Window Help	
1 🔟 - 😂 🖬 🗶 🥔 😺 🖄 👘	- (2 - 53 - 12)   🚳	- I 🖉 🚽 I 🏠 😰 🕸 🗐 🦻
My Solutions My Solutions My Select the solution type a My Se	and enter basic information and contact information for th	re solution.
Solution Type * Basic Information	Customer-Specific Solution	~
Customer: Description: •	Enve Composites	0
Detailed Description * Key Words Deployment Unit: *	AvaTax for SAP ByD	
Depuyiteix one.	Foundation Foundation Business Transaction Legal Authorisation Supplier Invoicing Project Management Customer Relationship Management	
Partner Contact Information Company: • Contact Person: • E-Mail: •	Cutry reer Invoicing Punchkäine Punchkäine Supply Chain Control Financiale Foreign Trade Management Expense and Reinbursement Management Requisitioning Human Capital Management Strategic Sourcing	
	Strategic Sourcing Business Planning Employee Central Integration Basis	OK Cancel

Description: Avatax for SAPByd

Detailed description: Avatax for SAPByd

Deployment unit: Customer invoicing

In the Partner Contact information, fill out the fields as below.

Company : Argentis Consulting
Contact person: Hector Rintondale
Email: hritondale@argentisconsulting.com

Then, the "Avatax" folder shows up on the left side of the screen, under "My solutions" folder.

My Solutions(	PROGLOVETEST	r,Test)	Ψ×
🗐 📢 🍪 🍣		۹ 🔞	
	utions (Custome ax (YFQ3WWZI	er ID: 0024131177)	

In the "Implementation manager" tab, click on the button "Import solution template" as shown:



Window Help	
Browse Topics   SAP Community Implementation Manager ×	✓ Solution Explorer
Current Version Version History Tenant Status Content Type Details	Avatax for SAP ByD (In Development)
Solution Y3MMH6JGY_ is in development. You can assemble and download the solution or continue development.	
Original Solution: Y3MMH6JGY Avatax for SAP ByD	

Upload the Addon Zip folder, it is going to take some time until the solution is uploaded. Then select the activation button (light key button under the "Current version" bar in the Implementation Manager tab).

Alternatively, go to the "Solution explorer," right click on the "Avatax for SAPByd (In development)" and press "Activate" all items.

			🚽 Solu	tion Explorer 🔹 🖣 🗙
be Details				2 🖽 🔍
All Items     New and Changed Items		Activate Check Agd Check In All Files	•	Avatax (In Development) Address AddressValidation AvaCert Communication Configuration
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Run Performance Check Translation Deploy Business Configuration	,	CustomersToAvalara GeneralFunctions GeneralLogging Invoicing
versibly remove g data.	<i>≪</i> ∦ ⊫	Clean Cu <u>t</u> P <u>r</u> operties	Ctrl+X Alt+Enter	SyncAvalaraInvoices Avatax reconciliation report.cds Reconcile.report Rounding differences.report
	_			1

# When to use the "Upload Solution" and the "Import Solution Template" buttons?

The development cycle of AvaTax addon includes the generation of new versions every time it is necessary. Although AvaTax is a pretty much stable product, sometimes new bugs are discovered and new features are added. When these situations happen, the developer will send you a link where you can download a new version.

### *"Import Solution Template"*

When you are installing AvaTax for the first time or updating a solution that is "in Development" status. In these cases, click on the "Import Solution Template" button and upload the solution that the developer has provided to you.





If the solution in the test tenant was already built and installed in the productive environment (Deployed status), you must generate a patch version first. This topic is covered later in this document

You won't NEVER use the "Import Solution Template" in a Productive Environment.

#### "Upload Solution"

Only use this button when you are installing the solution in live tenant. Please see section called: <u>How to move from Test to Productive Environment</u>.

#### B- Updating an existing Installation in Development.

The solution is already in SAP studio, as shown, but you need to do an upgrade.

Select the solution, right click and press "Open solution".



After, click on "Implementation manager" button.

<b>'</b> 🛣	¥ İ	۵ 😒	8 3	٤, 🕼	]	
					-	

If the solution is still with "Development" status, click "Import Solution Template" button. Then browse and upload the new release.

It might take some minutes to install. Finally go to the Solution Explorer window, clickon "Activate" > "All items".

		🥃 Solutio	n Explorer	- 4 ×
ils Con	tent Type Details		2 💷 🔍	
1		101.0	(ASolutionTemplate (In Development)	^
	Activate		All I ms	
	Check	•	🕜 New and Changed Items	
fic s	Add	•	Koot.node	
1	Check In All Files		AddressValidation MassiveRun	
4	Run Performance Check		AddressType.codelist	

At this stage, Avalara should be installed in SAP Business by design.



# C- Creating a Patch solution

Once a solution is assembly, you cannot make any changes to it without generating a patch solution. So, when some new functionality is added AFTER the solution is already deployed, the consultant must generate a patch solution in the Test Tenant and then upload the new version to production.

To "Create patch" either in test or production tenant, open the current AvaTax folder and in the "Implementation Manager" press on "Create Patch".



After the solution is installed and activated, go to the SAP portal.

# How to move from Test to Productive Environment

When the client decides to install the solution in production, the AvaTax Consultant will need to download the solution from the Test Tenant and install it in Production.

To do so, the solution must be compiled and downloaded from the test tenant with the button "Assembly and Download", shown below.



After you need to install the assembled solution in live tenant.

What to do in the PRODUCTION TENANT?

You have two options here:



A. First installation of AvaTax in the Productive Environment

Click on the icon for "Upload New Solution", then upload the solution previously downloaded from the test tenant.



NOTE: this ONLY works with the solution that you previously downloaded from the test tenant. Never upload a version that the developer sent you.

B. AvaTax solution already exist, so you need to create a Patch

Create a patch following the steps described in Creating a Patch solution.

# Configuring SAP and Avalara in the system.

Once the Avalara Addon is installed, it is necessary to set it up with the business application (SAP). The below configuration steps are required:

#### 1. Business configuration settings

Go to "Business Configuration" work center, click on "Implementation Projects".

To activate the solution, it is required to "Edit project scope". If the project is closed, you will have to create a new project or request to do it to the customer.



Once the "Edit project Scope" is enable, click on there and advance till the "questions" section. Two configurations must be done here:



Built-in Services > Business environment >Tax calculation> Check the box for Avalara question:

Set as Reviewed	Set as Not Reviewed	Group By	Group	$\sim$		
Business Option	l.				Review Status	In Scope ⑦
✓ Group: Product	and Service Tax Calculati	on (2)				
Tax on Goods a	nd Services				Reviewed	$\checkmark$
Tax Settings for	Purchasing				Reviewed	~
✓ Group: US Tax of	on Goods and Services Ca	alculation (2)				
Do you want to determine tax ra	use the services provided ates for US?	by Vertex to			Reviewed	
Do you want to determine tax ra	use the services provided ites for US?	by Avalara to	)		Reviewed	~



Sales > Customer invoicing> Sales and Service invoicing> Check the box for Avatax Argentis

All Elements V Search Q 🔾	Questions for Sales and Service Invoicing		
Export Display Scope Changes Hide Details Actions	Set as Reviewed Set as Not Reviewed Group By Group	up 🗸	
Scoping Element	Business Option	Review Status	In Scope 🕜
✓ Sales	✓ Group: AvaTax By Argentis (1)		
> Account and Activity Management	Do you want to use AvaTax By Argentis?	Reviewed	$\checkmark$
> Product and Service Portfolio for Sales	✓ Group: Credit Memos (1)		
> Selling Products and Services	You want to issue credit memos based on customer returns. Review		1
<ul> <li>Customer Invoicing</li> </ul>	✓ Group: Customer Invoice Integration (5)		
Sales and Service Invoicing	You want to invoice products based on outbound deliveries.	Reviewed	1

Then click "Finish" in the main bar to save the changes.

To finish the settings, go to the "Application and user management" and perform the following steps.

### 2. Communication Systems

To access, go to "Application and user Management" > select Communication Systems. The below Systems ID must be created or edit.

All Communication Systems 🗸 Group	By None 🗸			Search	90
Edit New Delete Actions					
Communication System ID	Host Name	SAP Business Suite	Contact	Status	In Use
AVACERTPRODCS-YL4QKMR7Y	api.certcapture.com			Active	V
AVALARA	development.avalara.net			Active	1
AVALARAAPICS-YL4QKMR7Y	rest.avatax.com			Active	
CUSTOMERSODATACS-YL4QKMR7Y	my352466.sapbydesign.com			Active	$\checkmark$
ELUM	my352466.sapbydesign.com			Active	1
SANDBOXAVALARACS-YL4QKMR7Y	sandbox-rest.avatax.com			Active	1

### 2.1 Avalara

Select the "Avalara" communication System ID if it exists, then click "Edit".

Otherwise select New and add the name "Avalara" in the ID row.

All Communication Systems V Group By	None 🗸	Search	2 C P
Edit New   Delete   Actions,			
Communication Syste A Host Name	SAP Business S Contact	Status	In Use

Then you need to add the host name and the system access type.

The host name is different depending on the environment.

Host name test system: development.avalara.net

Host name live system: avatax.avalara.net



General System Insta	nces	
Communication System		
Host Name: *	development.avalara.net	
System Access Type: *	Internet	~
SAP Business Suite:		

In the System instances you should check the application protocol is Http as shown:

General System Instances	
System Instances	
Add Row Remove	
System Instance ID	Preferred Application Protocol
AVALARA	L6. Http v

Then save and close, in the main menu, select "Actions" button and click on "set to active".

### 3. Communications Arrangements

Then, go to "Communications Arrangements" in the Application and User management work center. The lines highlighted in the below screenshot must be configured.

Basically each communication arrangement highlighted is link to a communication system.

Communication Arrangements You can view, create, and edit communication	arrangements between your com	pany and customers or suppliers			
All Communication Arrangements $\sim$					
Edit     New           Delete           Check Completeness ⑦     Edit Credentials     Reactivate     Edit API					
Communication Scenario 🚊	Communication Type	Communication Partner			
Access documents via WebDAV					
AvaCertProdCs	Application Integration	AVACERTPRODCS-Y41S2G			
AvaCertSandboxCS	Application Integration	AVALARAAPICS-Y41S2G2XY			
AvalaraAPICS	Application Integration	AVALARAAPICS-Y41S2G2XY			
CustomersODataCS	Application Integration	CUSTOMERSODATACS-Y4			
Journal Entry Voucher Integration					
Request tax rates from Avalara Rest	Application Integration	AVALARA			
SandboxAvalaraCS	Application Integration	SANDBOXAVALARACS-Y41			

If the communication scenario already exists, then you need to edit them and check the information is correct.

Otherwise, it will be necessary to create them from scratch.

### 3.1 Request tax rates from Avalara Rest

Clickon "New," then from the communication scenario list select "Request tax rates from Avalara Rest" as highlighted, then click on "Next":

م	Application and User New Communication Arrangement: O				
े आ 8/	1 Select Scenario 2 Define Business Data 3 Define Technical Data 4 Review 5 Confirmation				
ණ 2₌	Previous Next > Finish      Close Preview Check Completeness     Save as Draft	't 🕐			
C;	Communication Scenarios	_			
ß	Communication Scenario Communication 1				
_	Analytics Data Upload Application Integrati				
Ø	Analytics DataSources OData Application Integration				
8	AvaCertProdCs Application Integrati				
Ø,	AvaCertSandboxCS A				
俞	AvalaraAPICS	Application Integration			
57	BZSt_Scenario	Application Integration			
	BexSanScreenCS	Application Integration			

Find out the System Instance ID "AVALARA," which was created before.

Communication System	
System Instance ID: *	c <sup>2</sup>
Communication System:	

After, go to technical data and edit credentials. Add the Avatax credentials for the correct environment (test or live).

Status: Activ	e Communication Method: Direct C	onnection		
Save and I	Reactivate Save as Draft ⑦ C	lose Preview Edit Advanced Settings Check Completeness ③		
Business	Data Technical Data 🖺	Changes		
Inbound (	Authentication	22 Basic 5	Settings	
		Http		~
	User ID: * Password:	staleisnik User ID	and Password	~
	OK	staleisn	ik	Edit Credentials
			oment.avalara.net	0.
			Uses Basic Settings Ena	bled
		#		

Then click on "Edit Advanced settings", you need to complete the below fields as shown:

	Communication Arrangement: Request tax rates from Av	attina Rest	•
Status: Active Commun Save and Reactivate	Save as Draft ⑦ Close   Preview   Edit Basic	Settings	Check Complete
Business Data	chnical Data Changes		
Details:		Auther	tication Method:
Use Basic Settings:	$\checkmark$	User I	):
Application Protocol:	Http	//×	
Protocol:	Hypertext Transfer Protocol Secure (https)	Px.	
Host Name:	development.avalara.net	Px.	
Port:	443		
Path:	/1.0/tax/get		



## 3.2 AvaCertProdCS

Click on Edit or new.

If adding a new communication scenario, select from the list "AvaCertProdCS" and click next. Link it to the communication system with the same name.

Then, click on Edit advance details to add your certcapture API credentials with the password.

Outbound Communication Enabled:	$\mathbf{\nabla}$	
Application Protocol:	Http	~
Authentication Method: *	User ID and Password	~
User ID:	Argentis_Arias	Edit Credentials
Host Name:	api.certcapture.com	
Services Used		
AvaCertProd	Uses Basic Settings	Enabled

Go to the tab "Technical Data", it must look like below:

Business Data	Technical	Data Changes			
Enabled	USE BASIC SE	et Service	Application Protocol	Service	UHL
	Yes	AvaCertProd	Http	https://aj	pi.certcapture.com:443/v2
Details: AvaCert	Prod		Authenti	cation Method:	User ID and Password
Use Basic Settings	6. C	1	User ID:		Argentis_Arias
Application Protoc	ol:	Http			
Protocol:		Hypertext Transfer Protocol 5	Secure (https)		
Host Name:		api.certcapture.com			
Port		443			
Path:		N2			
Service URL:		https://api.certcapture.com:4	43/v2		

#### 3.3 AvalaraAPICS

Select the communication scenario, clink on the "Technical data" tab. Then "Edit advanced settings", in the next fields you should add the Avatax credentials.

Outbound Communications: B	asic Settings	
Outbound Communication Enabled:	$\checkmark$	
Application Protocol:	Http	~
Authentication Method: *	User ID and Password	~
User ID:	Argentis_Arias	Edit Credentials
Host Name:	rest.avatax.com	
Services Used		
AvalaraAPI	Uses Basic Settings	Enabled



# 4. Tax Management

Here it is required to create one tax authority per state where the company files tax returns. In order to create them, select "New"> Tax Authorities.

ھ ح	Tax Manage	ment - Tax Autho	orities					
ः॥  १७ द्ध				and foreign tax		s wel	l as your company tax arrangements, tax return arı	angements, and financial
<u>2</u> ₌	Edit,	New, Expor	t <sub>//</sub> Cł	ange Status,				
Ľ\$	Statu T	ax Authority	Autho	rity ID			Tax Authority Name	City
<u>í</u>	Active T	ask	215				Arizona Department of Revenue	Phoenix
٦	Active N	lotification	131 388 998			California Franchise Tax Board	Sacramento	
6	Active A	lert				Colorado Department of Revenue	Denver	
8	Active	larification Reque				Connecticut Department of Revenue	Chicago	
æ	Active	anneauon Reque	/031				Department of Revenue Washington	
	Active		200006				Finanzamt München	München
盦			211215			Florida -FL		
\$ <u>5</u>			204251				Georgia Department of Revenue	Atlanta
	Active		213669			HM Revenue and Customs		
=	Active		204389				Illinois Department of Revenue	Springfield

Each business location must be created as a tax authority in SAP. Besides, any state where the company files sales tax return must be added. If you don't have the tax number, you can make it up.

Tax Management - Tax New Tax	Authority 😣
Save and Close Save Close	se   New   Change Status / Check For Duplicates
Tax Authority Tax Authority ID:	
Tax Authority Name: *	
Additional Name:	
Main Address	
Country/Region:	US - United States 🗸 🗸
House Number/Street:	
City/State/ZIP:	v

The minimum fields to complete are:

Tax Authority name: name of the state where the business is.

#### State and city:

Click save, then click on "View all".





Finally, complete the "Company Tax arrangements" tab.

Select the company whose configuration you are doing, then in the "tax number" tab, select option 4 "State sales and use tax RN"; add the Tax number of the company for the state is being configured.

ax Management - Tax New Tax Author	rity 😣		
Save Close   New,   Change	Status <sub>4</sub> Dupli	cate Check	
General Addresses Contacts	Financial I	Data Company Ta	x Arrangements
Add Row Remove			
Company*		Valid From*	Valio
	ð	02/14/2023	💾 Unli
	Return Arrange	ments Assigned E	Business Residenc
Overview Tax Numbers Tax F Add Row Remove Tax Number Type *	Return Arrange	ments Assigned E	Business Residenc

# 5. Avatax work center

First, grant you access to "Avatax" work center. For this, go to "Application and user management"> Business User.

Look for your user, click edit "Access rights", go to tab "Work centers", look for Avatax work center and add it.

pplication and	User M	lanagement - B	usines	s Users							
Business Use	rs										
All Business Us	sers		<b>v</b> (	Group By	None	~					
Edit, Ex	port "	Lock User	Unl	lock User	Manag	e Certifica	ates	Update Ac	cess R	ights "	View SoD
Attributes	d 🕐	Password Loo	⑦	User ID						Name	
Access Rights				ANALYTIC	CS01					White, M	ik
				ARIASGU	IADALUPE	E4912				Arias, Gu	iadalupe

Finally configure the Avatax work center

Select new to create the company profile or edit if something needs to be corrected.

AvaTax Configuration - AvaTax Config	uratio
Enabled Connections	~
Edit New Export	
SAP ByD Company	
U00	



Then add the details for your Avatax account according to the environment that is been configured.

AvaTax Configuration AvaTax Configuration 8						
Save Close Test Connection Disable Connection						
Seller Information						
SAP ByD Company:	U00 67					
SAP ByD Company Name:	ProGlove Inc.					
Conectivity Type of Authentication:	USERANDPASSWORD - Username and Password 🗸					
Company Code:	SAPBYD					
Company Validated:						
Environment:	PRODUCTION - Production Environment					
Username/Password						
User Name:	garias_Proglove					
Password:						

Make sure to set the below settings as shown:

Documents to be Posted		
Customer Invoices:	$\checkmark$	
Credit Notes:	$\checkmark$	
Fields to be Sent		
Customer Code:	PARTYID - Party Key Id	~
Item Code:	ITEMCODE - Item Code	~
Item Description:	ITEMDESCRIPTION - Item Description	~

Click on "View all", select the "General" tab and define the settings for the address validation and the fields.

	AvaTax Configuration AvaT	ax Configuration 8				
>	Save Close Test Con	nection Disable Connection	Generated Basic Address Validation			
l	Conectivity General	Invoices Synchonization				
L	General Settings			Fields to be Sent		
	Send Documents as Commited:			Customer Code:	PARTYID - Party Key Id	~
L	Validate Address on Posting Document:			Item Code:	ITEMCODE - Item Code	~
L	Validate only ZIP Code and State:			Item Description:	ITEMDESCRIPTION - Item Description	~
	HouseNumber in Street Field:					
	Not to Validate on Save Business Partner:	0				
	Validate All Addresses:					
	Not to Change the Address when it is not valid:					
	Documents to be Posted					
	Customer Invoices:					
	Credit Notes:					
	Post Documents from All Countries:					



# How to check errors in the upgrading / installing process

When you try to upgrade your AvaTax version, you might have some issues.

Please look at the sample below:

	ug Tools Administration Window Help	
🖽 - 💕 🗟 🛃 🥥 👗 🖦	送り・ペ・ジージ 🖉 leider - 🔮 🗄 🖉 🗐 🌣 🐨 💷 🏷 🎬 🕼 🖉 🌾	
• • • • • • = •		
Ø My Solutions ▼ # × Imp	plementation Manager ×	Solution Explorer 👻
👔 🗐 📢 🔐 🍣 💡 🕫 Cu	urrent Version 😮 Version History Tenant Status Where-Used Details	🔁 🧶 🔍
🛛 🖃 🗁 My Solutions (C 👘	2	AVATAX (In Deployment)
AVATAX (YC	olution Versions	> 🔁 Address
	Version Status Patch Type Last Changed On Report an Incident to Component	AddressValidation     AvaCert
🕼 Customerlm 🕼 MassiveUplc		> Avacent
ProjectInteg	3 Deployment Failed 7/20/2022 11:07:23 AM	> Configuration
in ojecunicaj		> CustomersToAvalara
		> i GeneralFunctions
		> 📴 GeneralLogging
	og File	> 📔 Invoicing
	Type Status Date Report an Incident to Component	<ul> <li>SyncAvalaralnvoices</li> <li>Avatax reconciliation report.cds</li> </ul>
	ype Activation (After Patch Creation) Failed 7/20/2022 11:07:23 AM	Reconcile.report
	Activation (utter Patch Clearuph) Failed //20/2022 TIV/I23 AM	Rounding differences.report
	Solution Enable Completed 7/20/2022 104-552 AM	
	Activition (After Patch Creation) Failed 7/20/222102219 AM	
	Activation (After Patch Creation) Failed 7/20/2022 10:00:41 AM	
	Assembled Completed 7/20/2022 9:49:31 AM	
	og File Deteils	
	Sequence Number Severity Text	
	Sequence number   seventsy   exit 79   Information Activation by service provider DeploymentControlModule2 executed successfully	
	19 Information Activation by service provider Ueployment. Control module: executed successfully     10 Information Executing activation by service provider Analytics(AUD).     10 Information Executing activation by service provider Analytics(AUD).	
	01 Information Switching to KIIA mode	
	82 Error User not assigned to Business Analytics WoC. Analytics file not processed	
Ļ	1 65 information Assion Wet Business Analytics to commune with the activation	

1) In the above screen, the consultant can see three lists:

- a) Solution Versions
- b) Log file
- c) Log file details

2) In the Solution Versions, the consultant doesn't have too much to see, only the list **Deployment** Failed.

3) In the Log File, there are many records, you need to scroll up until you find the first one with errors. In this case, the **Activation (After Patch Creation)**. You need to select that one.

4) In the Log File Details, you also have many failing records, you also need to scroll up until you reach the first one with errors. After that issue, of course that the rest of the steps will fail because, if one step wasn't completed successfully, the process cannot continue. In the sample above, you can see the **line 82** and there you can see the real error message.





